



2014 – 2024

Highlights of ten years of campaigning



Leafleting at the bus station to raise awareness of the County Council's plan to end all funding for supported buses and replace them with Community Transport run by volunteers.

After campaigning by the LBUG and others the council abandoned its plan for Community Transport and agreed to put a reduced amount of money into supporting conventional bus services instead.

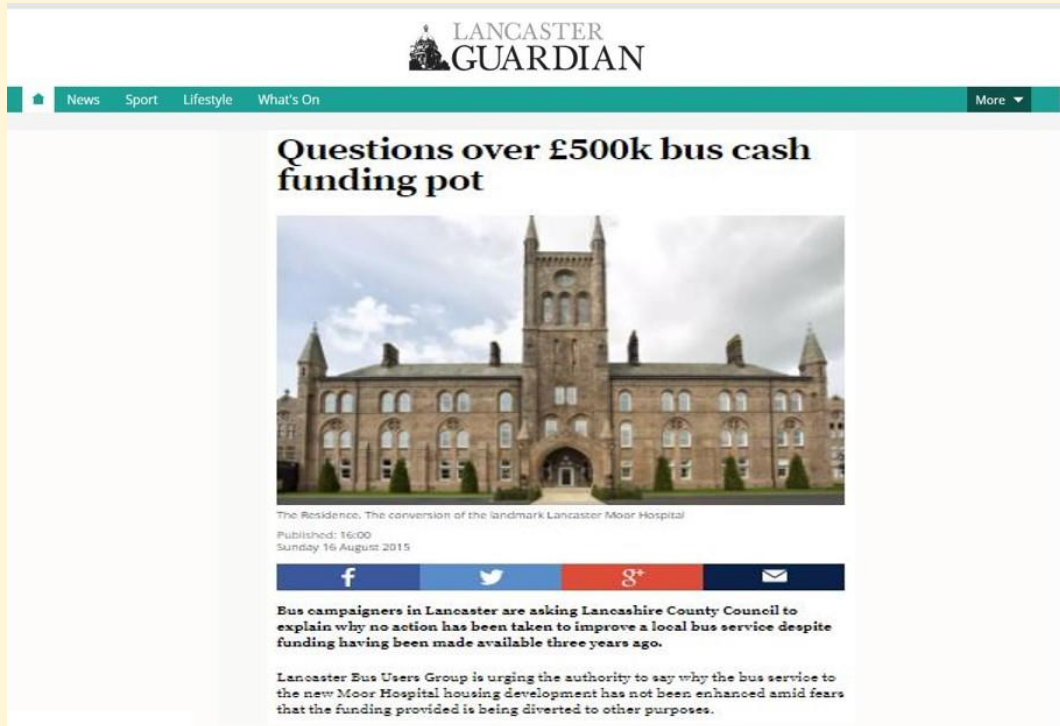
At least two of the “saved” services were only on the list due to our campaign.

The Service 18 Saga!

2016 /17

Using the skills and the contacts of our members to get the county council to do what it should have been doing all along!

Top level meeting in County Hall gets results.



2016: 27 members 150 Facebook followers 110,000 website hits.



Promoting Dales Bus services – and the BUG – in the bus station.

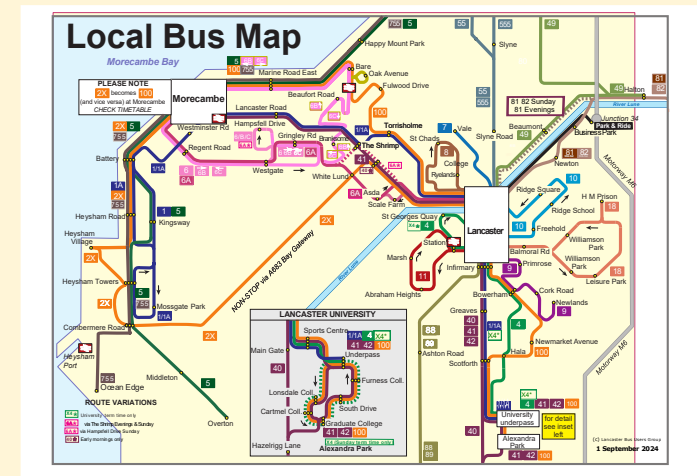
Improving access to buses for wheelchair users in the bus station.

Buses return to Gressingham, Arkholme and Whittington



- Grant from University Wind Turbine Community Benefit Fund to produce membership leaflet
- Talk given to Travel Watch North West on the work of the Group
- Full disability audit of the bus station uncovered instances of non-compliance with legislation
- Met with consultants working on the proposed Lancaster Rapid Transport Corridor Scheme
- Consulted by Stagecoach over proposed network revisions for the first time
- Produced our own bus maps

2018: 43 members 388 Facebook followers 211,000 website hits.



- Talks to North West Federation of Women's Institute and to Friends of Lancaster Library
- Talk to Travel Watch North West Conference on Bus Franchising in Manchester
- Organised a site meeting with Stagecoach and the County Council to place bus stops on the Marsh service.



"Let's put one over there!"

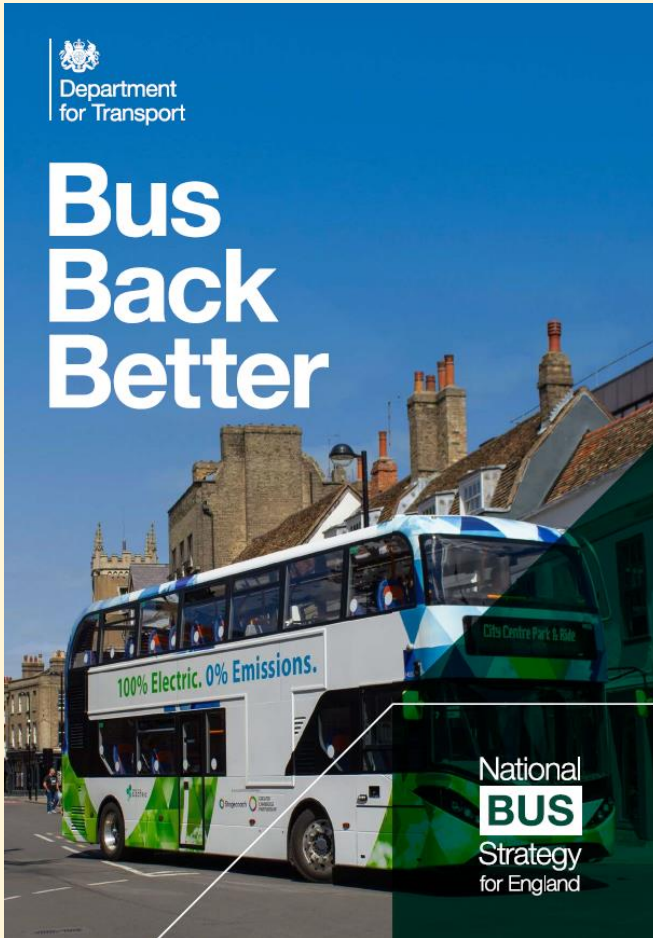


The year of the plague!

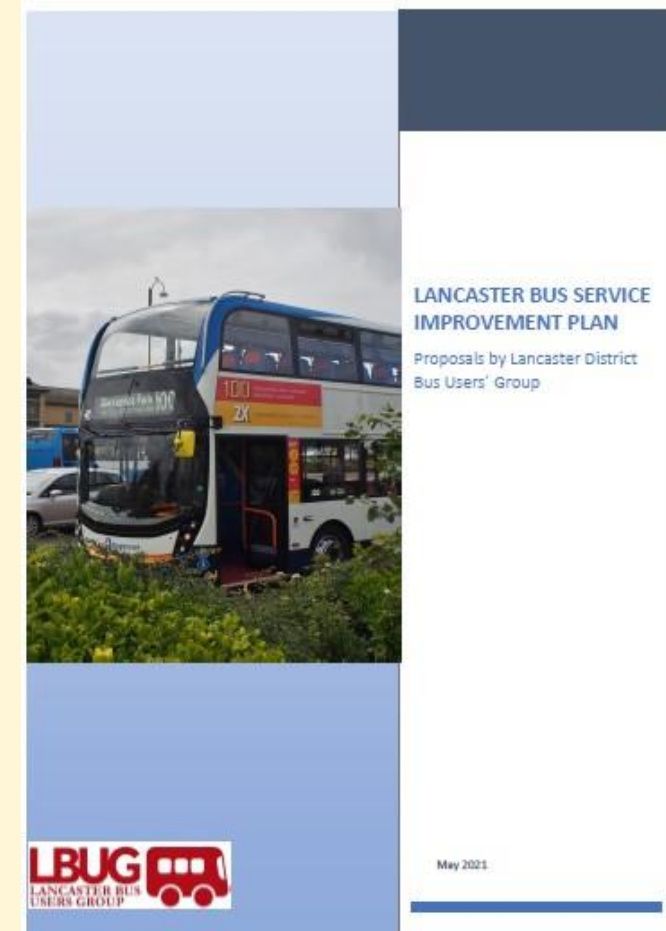
Passenger numbers fall by 90% as government tells people to “avoid public transport”

- BUG monitors changes as services are cut back, but works with Stagecoach to identify and keep essential journeys
- All BUG meetings, except the AGM cancelled.
- Newsletter started to maintain contact with membership
- Bus Station Travel Shop closes.
- Consultation on changes to gyratory system in Lancaster





- **Government publishes National Bus Strategy**
- **BUG produces Bus Improvement Plan for Lancaster**
- **County Council publishes Bus Service Improvement Plan for Lancashire**
- **BUG invited to sit on Stakeholder Forum**
- **Lancs awarded £34m funding over three years**





- **BUG restarts regular meetings using Zoom**
- **Bus services start returning to normal but driver shortages mean cancellations**
- **LBUG helps Marsh residents with school bus problem**
- **Free travel for Christmas shopping**

Lancaster District Bus Users' Group 2014 – 2024

2022



- **AGM in January held via Zoom, but meetings resume in March**
- **Graffiti problems at bus station resolved (eventually)**
- **Stagecoach moves all customer services to Scotland**
- **Lune Valley changes mean timetable confusion**
- **Summer timetables “tweaked” to help workers**

2022: 43 members 957 Facebook followers 391,000 website hits.

Bus Stop Audit

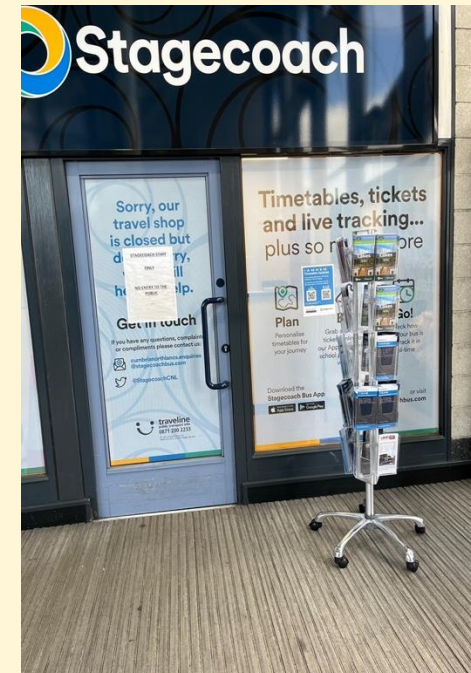


Service 7 Lancaster - Vale



January 2023

- BUG attends new Lakes Bus launch event
- New leaflet dispenser in the bus station
- BUG Logo appears on timetables
- Bus Stop Audit brings improvements on the Vale route





Bus Stop Audit: Before and After



Clare Road: Before



After



Bus Stop Audit: Before and After



Barley Cop Lane : Before



After



Bus Stop Audit: Before and After



Hathaway Road : Before



After!

**Abi became Mayor of Lancaster
Hamish became her deputy**



Lizzi became MP for Morecambe



LBUG gets on the telly!



2024



- Days Out by Bus leaflet published
- Better Sunday service on the 100 and 555 due to LBUG
- Improvements to Sainsbury's bus shelter (latest in a growing line)
- Bus timetables at the railway station (work in progress!)
- LBUG celebrated our 10th anniversary

2024: 48 members 1,238 Facebook followers 465,500 website hits

What about the next 10 years?

- We'll keep listening to our members concerns, addressing these with relevant bodies
- We'll keep fighting to improve the bus station and bus stops
- We'll keep liaising with the County Council and Bus Companies to get the best possible bus services for our district
- We'll continue to grow in force!
- Thank you to all our members and exec committee for making our group so successful

